



Your STANDARD ADULT AND CHILD (over 3yrs) ANNUAL PASS REGULATIONS

**Please familiarise yourself with the following regulations BEFORE purchasing an Annual Pass.
Purchasing a pass constitutes acceptance of all our terms and conditions.**

1. The pass is valid for 12 months from the date of purchase, it then will need to be renewed annually to ensure continued unlimited entry.
2. Passes can be purchased using Farmer Palmer's gift vouchers.
3. Our computer must hold a current photograph of the registered pass holder, which will be checked upon entry. This is stored securely on our system to ensure your card is not used by other people. Failure to permit photograph will void your membership and no refund will be given.
4. *Our Data Protection Policy promises no photographs or personal information held on file will be passed on to any third party.*
5. The pass entitles the registered card holder unlimited entry into the Farm Park. Please note during our winter shut down we will be closed from **Friday 22nd December 2017 until Saturday 20th January 2018.**
6. All passes are bar coded and can be used by the registered individual ONLY.
7. Passes are NON-TRANSFERABLE.
8. The card cannot be used in conjunction with any other offers or named events that are run by Farmer Palmer's Farm Park or any other outside organisations (i.e. Father Christmas Visits).
9. Farmer Palmer's is continually replacing and improving equipment, attractions, facilities and introducing new ones. In line with this, we reserve the right to withdraw any attraction or to close part of or the entire Park, at any time, without prior notice or compensation. Should we be forced to close due to circumstances beyond our control, we regret memberships cannot be extended or monies refunded.
10. All prices may be subject to change.
11. The management reserves the right to alter or withdraw any promotions offered to pass holders at any time, without prior notice.
12. Pass holders must follow all Farm Park safety regulations and guidelines.
13. All children under the age of 16 years must be accompanied by parents/guardian who accepts all responsibility for their supervision whilst using the Farm Park.
14. The pass remains the property of the Farmer Palmer's Farm Park always and can be withdrawn at the Management's discretion.
15. If you intend to renew your membership in future years you need to keep the original pass. A replacement card will cost £1.00
16. An Annual Pass bought at the beginning of a visit will include that day's entrance.
17. Refunds will only be given in exceptional circumstances and the management reserve the right to allow refunds at their discretion only.

Additional 2-YEAR-OLD PASS REGULATIONS

1. From the date of purchase; our 2 year olds pass is valid **until the registered child's 3rd birthday**. Following this the pass will need to be renewed annually to ensure continued unlimited entry. The category of Annual Pass bought must be relevant to the age of the child for the term of the membership.
2. Passes can be purchased using Farmer Palmers Gift Vouchers.
3. Passes cannot be purchased with any discount voucher.
4. Passes are only valid during normal open hours and do not permit early or late entry.
5. Our computer must hold a current corresponding photograph of the named pass holder, which will be checked upon entry. This is stored securely on our system to ensure your card is not used by other people. Failure to permit photograph will void your membership and no refund will be given.
6. *Our Data Protection Policy promises no photographs or personal information held on file will be passed on to any third party.*

Please note during our winter shut down we will be closed from *Friday 22nd December 2017 until Saturday 20th January 2018*.

7. All Passes are bar coded and can be used by the named individual only.
8. Passes are NON-TRANSFERABLE.
9. Passes cannot be used in conjunction with any other offers or named events that are run by Farmer Palmers or outside organisations. (i.e. Father Christmas visit)
10. Farmer Palmer's is continually replacing and improving equipment, attractions, facilities and introducing new ones. In line with this, we reserve the right to withdraw any attraction or to close part of or the entire Park, at any time, without prior notice or compensation. Should we be forced to close due to circumstances beyond our control, we regret memberships cannot be extended or monies refunded.
11. All prices may be subject to change.
12. The pass card remains the property of Farmer Palmers Farm Park always and can be withdrawn at the Management's discretion.
13. The management reserves the right to alter or withdraw any promotions offered to pass holders at any time, without prior notice.
14. Pass holders must follow all Farm Park safety regulations and guidelines.
15. All children under the age of 16 years must be accompanied by parents/guardian who accepts all responsibility for their supervision whilst using the Farm Park.
16. If you intend to renew your Pass in future years you need to keep the original card. Passes that require replacing due to loss/damage will incur a £1 charge.
17. Passes must be presented on every visit. Failure to do so may result in a delayed entry or you may be required to pay regular admission.
18. A Pass bought at the beginning of a visit will include that day's entrance.
19. Refunds will only be given in exceptional circumstances and the management reserve the right to allow refunds at their discretion only.
20. Failure to comply with these terms and conditions may result in your Pass being revoked without refund. Purchasing a Pass constitutes acceptance of all our terms & conditions.

Me OR You ANNUAL PASS REGULATIONS

Please familiarise yourself with the following regulations BEFORE purchasing a Me OR You pass.
Purchasing a pass constitutes acceptance of all our terms and conditions.

1. A Me OR You pass is designed to be shared between 2 registered card holders. The card entitles one of the registered pass holders unlimited entrance into the Farm Park. It **cannot** be used by 2 persons on the same day. The card can only be used by one OR the other at any one time. If your co-holder wishes to visit at the same time one must pay full admission.
2. All Me OR You passes are bar coded and may only be used by the individuals registered on the system. All passes are NON-TRANSFERABLE.
3. Our computer must hold a current photograph of the registered pass holders, which will be checked upon entry. We will require a photograph of both the registered pass holders together to store on our system. To make this easier you can either: take a 'selfie' to present upon collection or we can offer you both 1 free entry to have your photograph taken together. Failure to permit photograph will void your membership and no refund will be given.
4. The pass is valid for 12 months from the date of purchase, it then will need to be renewed annually to ensure continued unlimited entry.
5. Passes can be purchased using Farmer Palmers gift vouchers.
6. *Our Data Protection Policy promises no photographs or personal information held on file will be passed on to any third party.*
7. The pass entitles the registered card holder unlimited entry into the Farm Park. Please note during our winter shut down we will be closed from **Friday 22nd December 2017 until Saturday 20th January 2018.**
8. All passes are bar coded and can be used only by the registered individual's.
9. The pass cannot be used in conjunction with any other offers or named events that are run by Farmer Palmers Farm Park or any other outside organisations (i.e. Father Christmas Visits).
10. Farmer Palmer's is continually replacing and improving equipment, attractions, facilities and introducing new ones. In line with this, we reserve the right to withdraw any attraction or to close part of or the entire Park, at any time, without prior notice or compensation. Should we be forced to close due to circumstances beyond our control, we regret memberships cannot be extended or monies refunded.
11. All prices may be subject to change.
12. The management reserves the right to alter or withdraw any promotions offered to pass holders at any time, without prior notice.
13. Pass holders must follow all Farm Park safety regulations and guidelines.
14. All children under the age of 16 years must be accompanied by parent/guardian who accepts all responsibility for their supervision whilst using the Farm Park.
15. The pass remains the property of the Farmer Palmers Farm Park always and can be withdrawn at the Management's discretion.
16. If you intend to renew your membership in future years you need to keep the original pass. A replacement pass will cost £1.00.
17. An Annual Pass bought at the beginning of a visit will include that day's entrance.
18. Refunds will only be given in exceptional circumstances and the management reserve the right to allow refunds at their discretion only.

I have read & agree to abide by the Annual Pass Regulations.