



ENVIRONMENTAL POLICY

Farmer Palmer's is committed to reducing the impact of our activities on the environment and leading the industry in minimising this impact. We recognise that our company has an impact on the environment. Our operation and administrative processes have the potential to cause environmental harm. The world's resources are not limitless.

Farmer Palmer's therefore accepts a social and moral responsibility for, not only complying with legislation, but for putting into place environmentally friendly measures which aim to go beyond legislative requirements. We ensure that all of our activities comply fully with relevant environmental legislation and perceived best practice.

The team at Farmer Palmer's is **committed to energy use reduction**, ensuring the sustainability of the beautiful landscape in which we live, helping to achieve local and global environmental targets, and the increase of education about renewable energy throughout all sectors of society. Use resources wisely by reducing resource use and re-using or recycling materials wherever possible

Farmer Palmer's has invested installed systems to reduce energy consumption and resource waste. Our **photovoltaic cells** were installed in Feb 2011. Our **Biomass Boiler** was installed in September 2013. We are currently considering more photovoltaic cells.

Customer Participation: We understand the sensitivities of our customers, including the pressures of growing and changing statutory and public concern about environmental issues, and assist them in complying with environmental best practice on site i.e. recycle the majority of our cardboard & plastic waste generated on site and we actively encourage our visitors to facilitate us with this by recycling their rubbish too.

We aim to work with the local community to identify if all of our suppliers have, or are developing an environmental policy statement;

We have engaged with a local bus company to promote **public transport** by offering 10% **discounted admission** with a bus ticket. There is a bus stop right at



the end of our drive. We encourage our staff to minimise car journeys and use environmentally sustainable transport methods in respect of commuting and business journeys wherever practical. We support bio fuel and green travel objectives implemented and planned by our suppliers where practical.

Staff Involvement: We believe it is essential that we **raise awareness, encourage participation and train our team members in environmental issues** and the direct environmental effects of their activities. We have a **green team** made up of a member from each department and any issues are also brought to attention in our monthly supervisor meetings. They set practical aims for the continual improvement of our environmental management procedures.

This policy and supporting documentation are available on our website. The policy and action plan are displayed on site. We continue to review our environmental performance and update our aims annually. We strive to respond to issues should they arise and if the business activities or operations change significantly.

Updated March 2017

Posted to our website and full copy available in the main office.



Our Environment, Community and Economy

The Farmer Palmer's Team cares greatly for our local environment, community and economy. Our priorities are 1) Reduce 2) Re-use 3) Recycle.

- When developing Farmer Palmer's Farm Park, existing and reclaimed materials were used wherever possible
- Recycling bins are placed throughout the park to encourage visitors to separate their rubbish.
- Local produce & suppliers where possible on site. Research our supplier's environmental policies:
 - <http://www.1stwaste.co.uk/ethical-policy/>
 - www.3663.co.uk/waste-oil-recycling
 - <http://www.biffa.co.uk/assets/files/corporate-info/Corporate-Responsibility-Report.pdf>
 - www.bocmpauls.co.uk/media/BOCMPAULS/EnvironmentalPolicy.pdf
 - www.calor.co.uk/about-us/sustainability
 - http://www.eon.com/content/dam/eon-com/Nachhaltigkeit/CS-Report2014/downloads/EON_Sustainability_2014_Condensed_Report.pdf
 - <http://www.purbeckicecream.co.uk/index.php/company/why-our-products/>
 - <https://www.phs.co.uk/about-us/corporate-governance/2020-sustainability-strategy>
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- All farmyard muck spread back on the land to grow seasonal maize maze. Maize crop harvested and fed to livestock our used for decoration at Halloween.
- Eco-friendly cleaning products used where possible and financially viable.
- Breeding of rare, endangered & native breeds.
- Leaflet and daily newsletter - FSC accredited paper from responsible resources.
- Our visitors are actively encouraged to communicate with us via social media, saving on print. These include Website, Facebook, Twitter, YouTube and Pinterest. We also actively encourage visitors to sign up to our e-newsletter.
- Qualifying as a centre for Learning Outside the Classroom every year.



Nine Team members completed 'Welcome to Excellence - Welcome Dorset' training, Improving existing knowledge of their local, regional, cultural and natural environment, improving their ability to assist visitors.

- Re-use sealable containers that suppliers use for products like butter, mayonnaise etc. for general food storage - re-use!
- Use biodegradable chemicals, products and building materials from sustainable (managed) resources wherever practicable.
- Train staff to avoid incidents that may result in environmental harm e.g. fuel spills.
- Aim to keep Farmer Palmer's as litter free as possible. Plenty of waste bins/recycle bins around the park, with images to encourage visitors to use them.
- We support several local charities with donation boxes in our shop. These are; Dorset and Somerset Air Ambulance, Dorset Action on Abuse, Julia's House.
- We are proud to live in the Dorset countryside and we support the local community by offering employment, apprenticeships and work experiences for local people. We also provide work experience opportunities for international students. We provide educational visits to children from local schools and we further give presentations to local college and university students and participate in their study projects.
- We work closely with our colleagues within the tourism industry towards sustainable tourism in Dorset.
- Use local contractors for construction and renovation work wherever possible.
- Sandra Palmer-Snellin nominated for Dorset Venus Award - Green Business of the Year 2014



Activity	Aspect	Associated Impacts	Solutions/Issues	Targets
Heating of buildings	Use of electricity/gas	Depletion of resources, emission of CO2 loss of heat to outdoor environment	New Biomass boiler installed to heat buildings	Monitor energy output and cost of materials
Lighting of buildings	Use of electricity	depletion of resources, emission of CO2	Lighting keeps play areas safe	Use energy saving bulbs where possible
Electricity for appliances e.g. fridges	Use of electricity	depletion of resources, emission of CO2	Stock management	Annual review appliances in use
Gas for Cooking	Use of gas	Depletion of gas resources	Keep use of burners to minimum as is practicably possible	Annual review appliances in use
Use of vehicles and machinery	Fuel usage	depletion of resources, emission of CO2	Lift sharing, public transport. Minimal use as is practicably possible	
Stationery and office supplies	Use of paper and associated products	Depletion of resources	All departments avoid, re-use, re-duce, re-cycle our paper supplies, all FSC	A paper-less office . . . One day!!
Water/ Hot Water	Restaurant, Animal Barn, Public Wash areas	Depletion of resource, use of energy in heating	Biomass boiler for heating, solar water heater, automatic tap turn off. But must provide facilities for health and safety	Reduce water consumption where practically possible
Kitchen Waste	Organic waste	emissions as a result of biodegradation	Food/bridgeable waste to be composted where practically possible, professional removal of food waste is expensive	Affordable food recycling
Visitor Waste	Bringing waste on site in picnics, managing our own waste and organic waste	Creation of waste	Recycling bins around the park, staff trained in separating recyclables	All products to be eco friendly and recyclable (but at a reasonable cost)
Keeping and feeding of livestock	Creating organic waste	Emission of CO2 into atmosphere, other gases and creation of organic waste	Muck heap, used for fertiliser where possible (within H&S)	
Marketing	Impact of traditional marketing methods in print	Depletion of resources, creation of waste	Majority is now online marketing	Even more online, printable on recycled materials