



## **Farmer Palmer's Farm Park - Field Camping Terms & Conditions**

### **Site Information**

#### **Site Type:**

- 47 Tents - 3 Caravans - 3 Motorhomes

#### **Pitch Types & Availability:**

- Maximum 6 people per pitch
- One tent or trailer tent allowed per pitch (each pitch requires a booking)
- Minimum pitch size: 10.0m width x 6.0m depth (60m<sup>2</sup>)
- Ground Type: Grass
- Twin-axle vehicles accepted
- Suitable for: Tents, Trailer Tents

#### **Features:**

- 1 Gazebo allowed per pitch / 1 Awning allowed per pitch
- 2 Cars allowed per pitch (parking by pitch/unit)

#### **Arrival & Departure Times** Camping & Touring:

- Arrival: 12 p.m. - 6:30 p.m.
- Departure: By 4 p.m.

Late arrivals must notify the park as soon as possible on 01202 622022 before 4pm. Your booking will be held for 24 hours. After this period, the management reserves the right to relet your unit.

### Visitors to Farmer Palmers

- Visitors must leave Farmer Palmers by closing time

### Restrictions:

- No gas, charcoal, or electric barbecues allowed
- No dogs allowed or Pup tents not allowed

### Important Notices

- Under 18s must be accompanied by their parents or legal guardians.
- No hen/stag parties permitted.
- At least one of the party members must be aged 21 or over.
- Minimum spacing of 10 metres between pitches.
- Guests are advised to bring a good quality torch as parts of the site are unlit.

### Amenities on Site

- Portable toilet facilities available
- Pop-up campsite
- Accessibility: Flat field site with slightly uneven ground, 1 disabled toilet onsite
- Farmer Palmer's Farm Park provides additional disabled facilities



## **Booking Terms & Conditions**

### **Admission**

- Admission is only permitted after registering at reception.
- At least one-party member must be aged 21 or over.
- Under 18s must be accompanied by parents or legal guardians.

### **Changes & Cancellations**

- Changes cannot be made once you have booked.
- No refunds within 1 week of arrival date.
- No refunds/discounts for inclement weather, late arrivals, or early departures.
- Refunds within the indicated cancellation period are only possible if the site can relet your unit/pitch.
- The site is not liable for any refund in the event of force majeure.
- If you need to cancel or amend your booking, please give as much notice as possible.
- It is recommended to buy holiday insurance for cancellations and property/injury coverage while away.

### **General Rules**

- Bookings are nominative and non-transferable.
- Gift vouchers cannot be applied to bookings made via farmerpalmers.co.uk.
- Public areas are non-smoking.
- Radio, music, and TV players must be kept at a low volume. Car doors and boots must be closed quietly.
- The management reserves the right to deny access or terminate the stay of guests whose behaviour is deemed unsuitable, with no refunds offered.

### **Safety Regulations**

- Guests must bring a good quality torch as parts of the site are unlit.
- Open fires are prohibited.

- No gas, charcoal, or electric barbecues allowed.

### Reception & Assistance

- Reception is open from 9:30 a.m. to 5 p.m. between 01/08 and 31/08.
- Reception is unmanned after 5 p.m. Please inform the site in advance if you expect to arrive late.
- If reception is closed on arrival, contact the number provided on your booking confirmation.

### Payment Terms

- Full payment is required upon booking via the link on the Camping page at least 1 week before arrival.
- Accepted Payment Methods:
  - American Express
  - Apple Pay
  - Cash
  - MasterCard
  - Visa

If you have any questions or need assistance, please contact Farmer Palmer's Farm Park. We look forward to welcoming you!

Contact: [Shop@farmerpalmers.co.uk](mailto:Shop@farmerpalmers.co.uk) or 01202 622022



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